

# Security and Data access at EazeWork are designed to ensure that at no stage your confidential information is at risk. Security of your data is our Primary Concern.

## Three Level Security Design

### Level 1 – Application

The applications are designed to ensure that users are only able to see the pages and work on process for which they are given access. Access is further divided into Create / Edit, View / Read and Delete and each user is given a pre-defined access linked to his role in the application. For example the CEO can access all the records but an Employee can only see his own records.

### Level 2 – Web Access

EazeWork applications are hosted on a datacenter and users need to login using a browser. The following features are used to prevent any unauthorized access or capture of data as it is being sent on the internet

- Login using company and user name: Each company is given a unique url and all the users have a username, only when the combination of company url, username and password are matching the login is successful
- Timeout: Any session which is left unattended gets automatically terminated after 15 minutes. This prevents access to the system by others when the user is away from the screen
- Password Security: Your password is encrypted and stored, which means that it cannot be recovered but only reset. We use Microsoft's algorithm for 64-bit encryption and storing the password
- Single session: We allow users to logon from only one machine at a time, this eliminates the risk of the account being misused
- Encryption: The communication between the user machine and EazeWork servers is encrypted using a SSL 256 bit encryption provided by Comodo PositiveSSL wildcard

### Level 3 - Hosting Infrastructure

- Certification: The Data Center is ISO 27001 certified and all the information security aspects as mandated by the certifying authority are met. This also meets the stringent requirements of overseas customers and financial institutions
- Data Backup: Data backup is taken every 8 hours and is kept at our office location to insure against any unforeseen accident at the Data Center
- EazeWork servers are kept behind a hardware firewall to prevent any denial of service attacks and to block IP addresses which are known for sending virus and spam mails
- Data Center has physical security to prevent unauthorized access. No staff has any access to the application or database servers
- Security features like intrusion detection, ethical hacking are carried out by our team to ensure that the environment is working safely on an ongoing basis

## Technology Partners

We have partnered with Microsoft and our applications are designed using the latest in Microsoft products and technologies



## SSL Certificate

We have implemented SSL certificate from Comodo.



## Datacenter

Our applications are hosted on Ctrl-S datacenter.



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